



WellSTAR Bulletin

October 24, 2018

WellSTAR Downtime - Release 3.0 Cutover

What:

WellSTAR Release 3.0 implementation is scheduled for Monday October 29th.

Go-Live cutover activities are planned to begin at 5pm on Thursday October 25th and continue through Monday October 29th at 8am. During the cutover period, **WellSTAR will not be accessible** and you will be unable to make updates. WellSTAR will be back online and available for use starting at 8:00 a.m. on Monday October 29th.

Release 3.0 capabilities include Incidents, Complaints, Compliance, and Construction Site Well Review.

Have Questions?

Please direct specific business questions to your district contact.

If you have general questions, email WellSTAR@conservation.ca.gov.

If you have errors or issues, please contact the Service Desk via email servicedeskmail@conservation.ca.gov.

This WellSTAR Bulletin will be used frequently to communicate important WellSTAR updates. Please share this bulletin with impacted users in your organization. They can also subscribe to this bulletin by selecting this [link](#).

Frequently Asked Questions (FAQ).

Click [here](#) to view a complete list of FAQs



WellSTAR Team welcomes your comments!

Please send your comments and questions to WellSTAR@conservation.ca.gov.

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