



9/16/2021

Clearing Chrome Browser Cache

Audience:

Anyone wishing to clear their Chrome browser cache.

Why:

It is best practice to clear your browser cache when WellSTAR and Field Inspection software (FI) are updated.

What:

Before any WellSTAR or FI update, sync (Upload) all inspections to WellSTAR. After the update has taken place, clear your browser cache before accessing WellSTAR or FI.

What to do:

Follow the instructions below to clear your Chrome browser cache after any WellSTAR or FI update.

When:

After any WellSTAR or FI update

If you have any questions, please contact the WellSTAR team at WellSTAR@conservation.ca.gov.

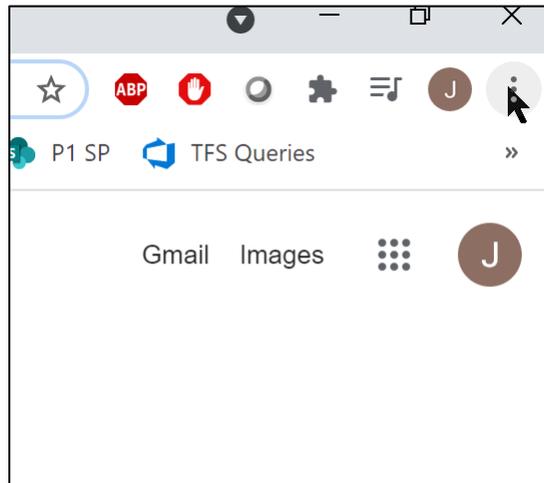
Instructions:

If you utilize Field Inspections (FI) please make sure to sync all inspections to WellSTAR prior to clearing your cache. FI data is stored in your browser cache until it is synced to WellSTAR. **Any records that are not synced when the browser cache is cleared will be lost.**

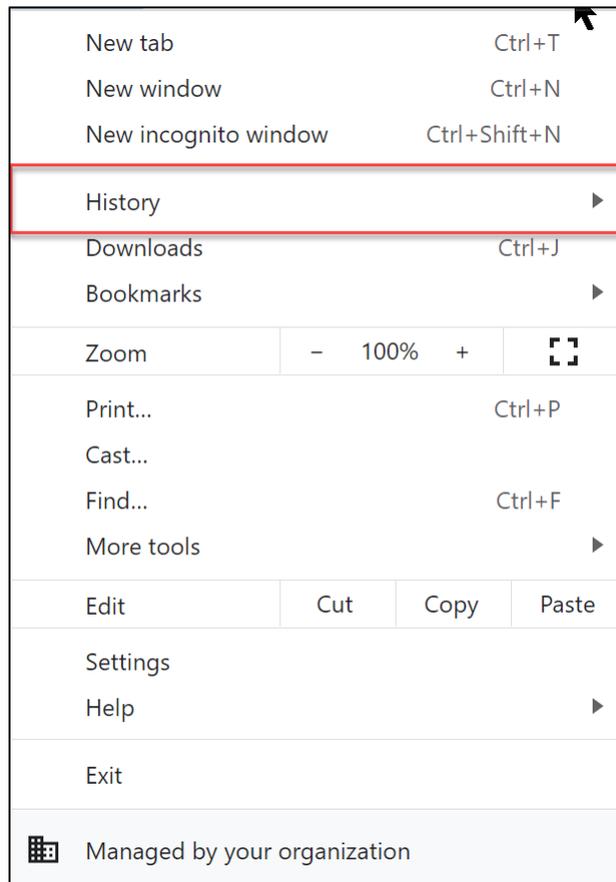
What to do:

Follow the steps below to clear your Chrome browser cache.

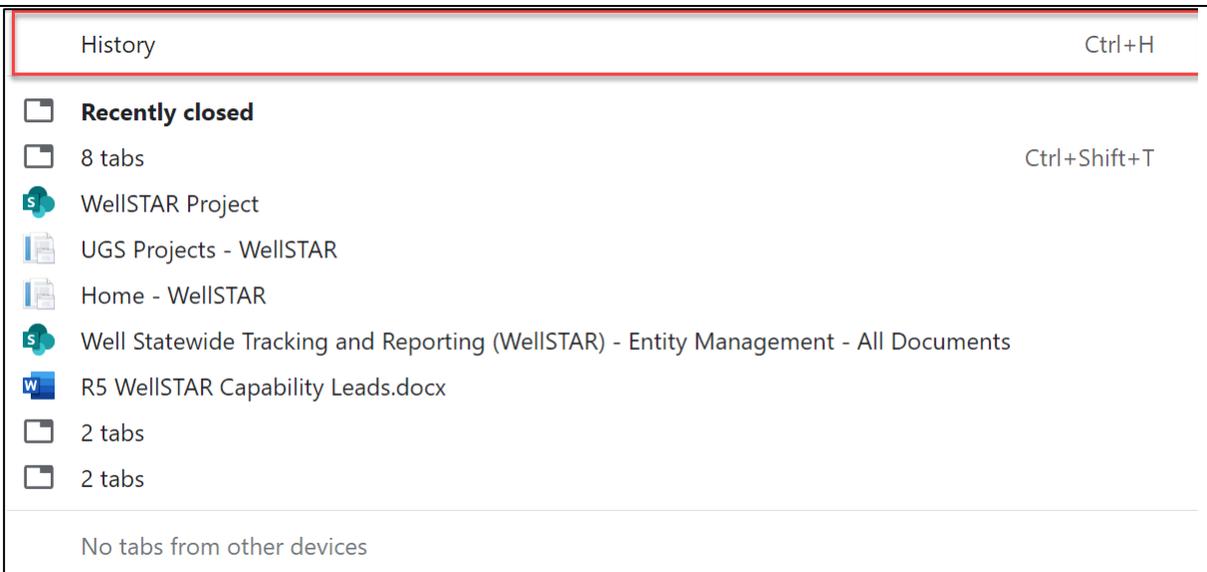
- 1) If you are a Field Inspection (FI) user, verify that you have synced (Uploaded) all inspections to WellSTAR prior to clearing your cache. Ideally this step is completed prior to the update to WellSTAR and/or FI.
- 2) Open Chrome on your desktop.



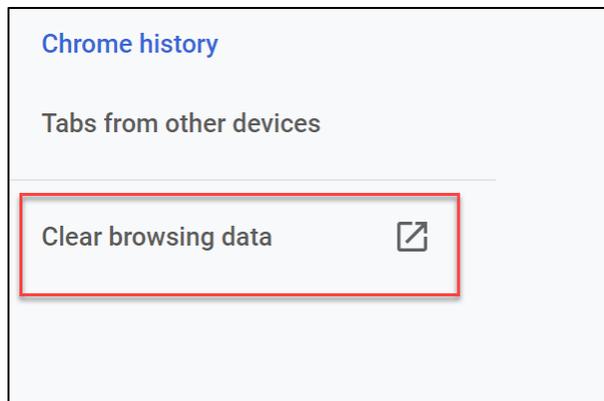
3) Click the stacked dots symbol in the top right corner of the page



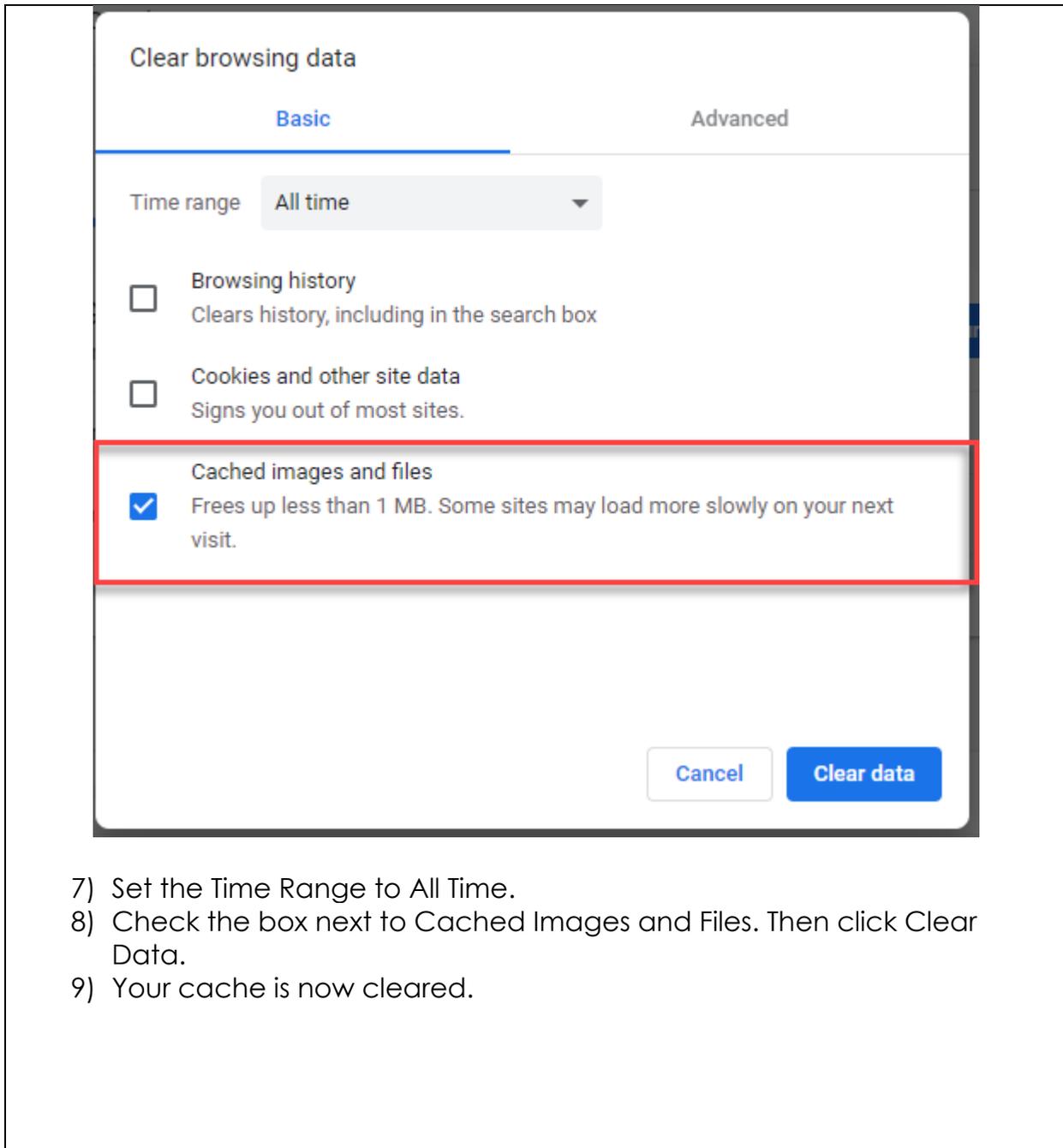
4) Click History



5) Click history again



6) Click Clear Browsing Data on the left-hand side.



- 7) Set the Time Range to All Time.
- 8) Check the box next to Cached Images and Files. Then click Clear Data.
- 9) Your cache is now cleared.