October 3, 2019

Release 5.0 Well Maintenance Transition Process

Communication Purpose
You have been identified as an organization that currently submits well maintenance data via Box.com. The purpose of this communication is to provide you with information needed to support the transition to WellSTAR.

About WellSTAR
WellSTAR is the Well Statewide Tracking and Reporting System. It is a web-based application being developed and implemented for the Division of Oil Gas & Geothermal Resources (DOGGR). WellSTAR is one of several Division projects intended to strengthen and improve the state's oversight of oil and gas production in California.

Impact
Effective October 11, 2019, DOGGR will no longer accept Well Maintenance submissions via Box.com.

What Do You Need to Do?
1. Hold well maintenance data submissions until after Release 5.0 implementation on October 28, 2019.
2. Complete Computer Based Training (CBT). It will be posted on the WellSTAR Project Training Page on October 14, 2019.
   Please take the following CBT's:
   a. WellSTAR Overview
   b. General Navigation
   c. Well Stimulation>Well Maintenance
3. Begin entering well maintenance data in WellSTAR beginning October 28, 2019.

Support
1. Business related questions:
   If you need additional assistance for WellSTAR well maintenance data uploading please contact our office via DOGGR_HQ_WST@Conservation.ca.gov.
2. Technical assistance:
   If you have technical issues with accessing or viewing information in WellSTAR, please email servicedeskmail@conservation.ca.gov

Audience
Organizations that currently submit well maintenance data via Box.com.

Thank you,
The WellSTAR team