



Communication Memo

October 22, 2019

Cutover - Release 5.0

What:

WellSTAR Release 5.0 implementation is scheduled for Monday October 28, 2019 at 8am.

Cutover activities are planned to begin at 5pm on Thursday October 24th and continue through Monday October 28th at 8am. During the cutover period, WellSTAR will not be accessible and you will not be able to make any updates.

WellSTAR will be back online and available for use starting at 8:00 a.m. on Monday October 28th. At that time, you will be able to begin processing outstanding work.

Communication Audience:

Oil and Gas Operators

Contact

For general questions, please contact the WellSTAR team at WellSTAR@conservation.ca.gov.

For technical issues, please email the Service Desk servicedeskmail@conservation.ca.gov.

Thank you.

The WellSTAR Team